



## The Age of Personalisation

MADE Cocado OFFICE NOW







Panel Discussion:
The Age of Personalisation



## Introduction



Adriana Scala
Optimisation Manager
NOW



Matthew Wilson
Digital Development
Manager
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Vivienne Yong
Senior eCommerce
Product Manager
Made.com



Hiral Patel
eCommerce Trading
Optimisation Manager
Office Shoes



Harry Hanson-Smith
Regional VP - Nordics,
APAC & UK

Dynamic Yield



Is there a primary business resource wholly devoted to personalisation/testing and learning?



Does your team have clear, quantitative business objectives and goals?





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## Thank You

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